



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

IQNet and
AENOR
hereby certify that the organization

**SERVIFORM, S.A.
(PLANTA SEVILLA)**

PI PISA C/ MANUFACTURA Nº 5 Y 11.
41927 - MAIRENA DEL ALJARAFE
(SEVILLA)

for the following field of activities

The provision of user's attention, request and inquiry management, and technical support, according to the current services catalog.

has implemented and maintains a

Information Technology Service Management System

which fulfills the requirements of the following standard

ISO/IEC 20000-1:2011

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AENOR

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