



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

AENOR has issued an IQNet recognized certificate that the organization:

SERVIFORM, S.A.

**A) AV DE LOS PREMIOS NOBEL, 37.
28850 - TORREJON DE ARDOZ
(MADRID)**

**B) PI LEGUIZAMON, CL GORBEIA, 1.
48450 - ETXEBARRI
(BIZKAIA)**

has implemented and maintains a

Quality Management System

for the following scope:

SPECIFIED IN ANNEX TO THE CERTIFICATE

which fulfills the requirements of the following standard

ISO 9001:2015

First issued on: 1999-08-01 Last issued: 2019-12-12 Validity date: 2021-12-30

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

Registration Number: ES-0683/1999



*Alex Stoichitoiu
President of IQNet*

*Rafael GARCÍA MEIRO
Chief Executive Officer*

AENOR

IQNet Partners*:

AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy
CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany EAGLE Certification Group USA
FCAV Brazil FONDONORMA Venezuela ICONTEC Colombia Inspecta Sertifiointi Oy Finland INTECO Costa Rica
IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland
NYCE-SIGE México PCBC Poland Quality Austria Austria RR Russia SII Israel SIQ Slovenia
SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia

* The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com



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Annex to IQNet Certificate Number ES-0683/1999 SERVINFORM, S.A.

Activities within the scope of IQNet Certificate SERVINFORM, S.A. Number ES-0683/1999 include the following:

A) **Publicity and direct marketing services:** dispatch/delivery door-to-door all forms of distribution. Services: pre-printing, fixed and variable printing, data recording and information processing. Binding, packing, enveloping and covering: books, magazines and brochures. Movil message sendings. Electronic and on-line billing.

Data entry and support systems for the client's business through backoffice. Customer care through Call center. Telephone sales services. Customer Service through Social Networks.

B) **Publicity and direct marketing services:** dispatch/delivery door-to-door all forms of distribution. Services: pre-printing, fixed and variable printing, data recording and information processing. Packing, enveloping and covering: books, magazines and brochures. Movil message sendings. Electronic and on-line billing.

Data entry and support systems for the client's business through backoffice. Customer care through Call center. Telephone sales services.

First issued on: **1999-08-01** Last issued: **2019-12-12** Validity date: **2021-12-30**

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Oy Finland INTECO Costa Rica IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway
NSAI Ireland NYCE-SIGE México PCBC Poland Quality Austria Austria RR Russia SII Israel SIQ Slovenia
SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia
IQNet is represented in the USA by: AFNOR Certification, CISQ, DQS Holding GmbH and NSAI Inc.

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