



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

AENOR has issued an IQNet recognized certificate that the organization:

SERVINFORM, S.A.

SEE ADDRESSES SPECIFIED IN ANNEX

has implemented and maintains a

Information Security Management System

for the following scope:

SPECIFIED IN ANNEX TO THE CERTIFICATE

which fulfills the requirements of the following standard

ISO/IEC 27001:2013

First issued on: **2015-11-04** Last issued: **2021-11-04** Validity date: **2024-11-04**

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

Registration Number: ES-SI-0036/2015



Alex Stoichitoiu
President of IQNet

Rafael GARCÍA MEIRO
Chief Executive Officer

AENOR
Confia

IQNet Partners*:

AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy
CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany EAGLE Certification Group USA
FCAV Brazil FONDONORMA Venezuela ICONTEC Colombia Inspecta Sertifiointi Oy Finland INTECO Costa Rica
IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland
NYCE-SIGE México PCBC Poland Quality Austria Austria RR Russia SII Israel SIQ Slovenia
SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia

* The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com



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Annex to IQNet Certificate Number ES-SI-0036/2015
SERVIFORM, S.A.

PI PISA C/ MANUFACTURA Nº 1, 5, 7, 9 Y 11.
 41927 - MAIRENA DEL ALJARAFE
 (SEVILLA)

POLIGONO INDUSTRIAL DEL MEDITERRANEO , CL FILA, 8.
 46550 - ALBUIXECH
 (VALENCIA)

PI LEGUIZAMON, CL GORBEIA, 1.
 48450 - ETXEBARRI
 (BIZKAIA / VIZCAYA)

AV DE LOS PREMIOS NOBEL, 37.
 28850 - TORREJON DE ARDOZ
 (MADRID)

DIAGONAL COMPANY, PASEO DE LA ZONA FRANCA 191.
 08038 - BARCELONA

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Annex to IQNet Certificate Number ES-SI-0036/2015 SERVINFORM, S.A.

Activities within the scope of IQNet Certificate SERVINFORM, S.A. Number ES-SI-0036/2015 include the following:

- The information systems that support the information security mechanisms of the business processes and information assets used in the development, management and provision, maintenance, improvement and continuity related to the provision of the services of:
- Reception, Storage, Treatment, Printing, Finishing of customer documents and their communication and transmission by any electronic method (SMS, Email, etc.)
 - Development of Services and Applications, Business Digitization and Automation, Social Network Management, Omnichannel VoIP Virtual Switchboard, Furniture and Technology for Point of Sale and IOT and Development of Machine Learning and Artificial Intelligence algorithms.
 - Provision of Call Center services (reception, sales, issuance, c2c, etc.), Request Management, Technical Support, Backoffice to users and Administrative Procedures.
 - Debt recovery and recovery management both nationally and international.
- according to the current statement of applicability (SOA) to the issued date of the certificate.

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