



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

AENOR has issued an IQNet recognized certificate that the organization:

SERVINFORM, S.A.

A) AV DE LOS PREMIOS NOBEL, 37. 28850 - TORREJON DE ARDOZ (MADRID) B) PI LEGUIZAMON, CL GORBEIA, 1. 48450 - ETXEBARRI (BIZKAIA / VIZCAYA)

has implemented and maintains a

Environmental Management System

for the following scope:

SPECIFIED IN ANNEX TO THE CERTIFICATE

which fulfills the requirements of the following standard

ISO 14001:2015

First issued on: 2008-04-02 Last issued: 2021-12-30 Validity date: 2024-12-30

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a standalone document

Registration Number: ES-2008/0179

Net -

Original Electronic Certificate

Alex Stoichitoiu President of IQNet

Rafael GARCÍA MEIRO Chief Executive Officer

IQNet Partners*:

AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy

CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany EAGLE Certification Group USA
FCAV Brazil FONDONORMA Venezuela ICONTEC Colombia Inspecta Sertificiniti Oy Finland INTECO Costa Rica
IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland
NYCE-SIGE México PCBC Poland Quality Austria Austria RR Russia SII Israel SIQ Slovenia

SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia





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Annex to IQNet Certificate Number ES-2008/0179 SERVINFORM. S.A.

Activities within the scope of IQNet Certificate SERVINFORM, S.A. Number ES-2008/0179 include the following:

A) Notifications, publicity, direct marketing and billing services. Dispatch/delivery door-to-door all forms of distribution. Services: preprinting, fixed and variable printing, data recording and information processing. Binding, packing, enveloping and covering: books, magazines and brochures. Mobile message sendings. Electronic and on-line billing.

Data entry and support systems for the client's business through backoffice. Customer care through Call center. Telephone sales services. **Customer Service through Social Networks**

B) Notifications, publicity, direct marketing and billing services. Dispatch/delivery door-to-door all forms of distribution. Services: preprinting, fixed and variable printing, data recording and information processing. Packing, enveloping and covering: books, magazines and brochures. Mobile message sendings. Electronic and on-line billing.

Data entry and support systems for the client's business through backoffice. Customer care through Call center. Telephone sales services.

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President of IQNet

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