

Certificate

AENOR has issued an IQNET recognized certificate that the organization:

SERVINFORM, S.A.

SEE ADDRESSES SPECIFIED IN ANNEX

has implemented and maintains a/an
Quality Management System

for the following scope:

- A. Customer service through Call Center. Telephone sales services.
- B. Data recording/digitization and customer business support systems through Back Office.
- C. Design and maintenance of computer applications, web pages and management software.
- D. Customer Support Services through Social Networks.
- E. Installation and configuration of equipment, networks and computer peripherals.
- F. Information processing. Electronic and online invoicing. SMS sending.
- G. Hardware and software sales.
- H. Archiving and document management
- I. Provision of management and processing services for administrative files in the areas of mortgages, legal matters, and real estate.

which fulfils the requirements of the following standard

ISO 9001:2015

First issued on: 1999-11-08 Last issued: 2025-12-23 Validity date: 2028-12-23



Alex Stoichitoiu
President of IQNET



Rafael GARCÍA MEIRO
CEO

AENOR

This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

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AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy CQC China CQM China CQS Czech Republic
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LSQA Uruguay MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland NYCE-SIGE México PCBC Poland Quality Austria
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Registration Number: ES-1100/1999

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Certificate

Annex to IQNET Certificate Number

ES-1100/1999

SERVINFORM, S.A.

PI PISA, CL MANUFACTURA Nº 1, 5, Y 11. 41927 - MAIRENA DEL ALJARAFE (SEVILLA)

List of additional locations:

SERVINFORM, S.A.

A) C) E) G) y H) PI PISA, CL MANUFACTURA Nº 1, 5, Y 11. 41927 - MAIRENA DEL ALJARAFE (SEVILLA)

A) B) y C) PI DEL MEDITERRANEO, CL FILA, 8. 46550 - ALBUIXECH (VALENCIA/VALÈNCIA)

A) y F) PI LEGUIZAMON, CL GORBEIA, 1. 48450 - ETXEBARRI (BIZKAIA / VIZCAYA)

BETAN, S.A.

B) y H) EDIFICIO JULIÁN CAMARILLO, 16. 28037 - MADRID

B) PI PISA, CL ARTESANIA, 22-26. 41927 - MAIRENA DEL ALJARAFE (SEVILLA)

A) B) D) y F) AV. DE LOS PREMIOS NOBEL, 37. 28850 - TORREJÓN DE ARDOZ (MADRID)

B) EDIFICIO JULIÁN CAMARILLO 16. 28037 - MADRID

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Certificate

DIAGONAL COMPANY SERVICES & SOLUTIONS, S.L.
I) EDIFICIO JULIAN CAMARILLO 16.
28037 - MADRID

I) PASSEIG DE LA ZONA FRANCA 191-205, 1^a
PLANTA.
08038 - BARCELONA

I) PI DEL MEDITERRANEO, CL FILA, 8..
46550 - ALBUIXECH
(VALENCIA)

I) PI PISA, CL MANUFACTURA N° 5.
41927 - MAIRENA DEL ALJARAFE
(SEVILLA)

SVF FINANCE, S.L.A) y B) AV DE LOS PREMIOS NOBEL, 37.
28850 - TORREJÓN DE ARDOZ
(MADRID)

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